

KENDAL~CROSSLANDS
Communities
Together, transforming the experience of aging.®

Lisa M. Marsilio, Chief Executive Officer

March 16, 2021

Dear Kendal~Crosslands Communities Family,

These past few weeks, citizens worldwide recognized the beginning of global solidarity due to the COVID-19 pandemic. A year ago, we recall cities closed, and travel halted, hugs sidelined, and everyone united to stay home to stay safe. At Kendal~Crosslands Communities, we adapted. Although our activities and rituals were altered, we joined as a family with unquestionable strength as our world shifted from what we once knew. We are resilient.

The pandemic provides a truly heartbreaking reminder of our frailties. Nationwide, over half-million souls lost, a number that was unthinkable a year ago. We all may know persons who passed away, and even within our KCC family, we suffered loss. We remember our friends fondly, and we keep their families in the light. Reliving joyful times can bring immense comfort during periods of sorrow. Whether they are expressed virtually or from afar, our words and actions can be a beacon during an unprecedented time.

As always, we remind ourselves that nothing is more important than ensuring the health and safety of our residents, the community, and our staff members and their families. We recognize our lives changed this year, and perhaps now is a time for personal reflection on what matters the most. I am inspired as we move forward with the hope of a springtime renewed spirit and life abundant.

In Peace and Light,



Lisa M. Marsilio
Chief Executive Officer
Kendal~Crosslands Communities

CC: Richard Wortmann, Board Clerk