

Memorandum

To: All Kendal~Crosslands Communities Residents Residing in Independent Living

From: John Platt, Kendal~Crosslands Communities Director of Culinary Services

Date: March 18, 2021

Subject: Reinstatement of Traditional Meal Plans

As most of you are aware, for nearly a year now, we have been providing one meal a day for each month to all independent living residents, except for those individuals who chose to opt out of receiving meals. As an organization, we believe that this was the best course of action to provide for your nutritional needs during restrictive periods throughout this pandemic.

As guidance and restrictions related to COVID-19 begin to ease, we feel that the time is right to **reinstate residents to their previously chosen meal plans (pre-pandemic) – either the traditional one-meal per day plan or the 25-flex meal plan.** Therefore, effective Thursday, April 1st, we will **automatically** reinstate all independent living residents who have chosen “not” to opt out of meals to their previously determined meal plan.

25-flex meal plan: If your previously chosen plan is the 25-flex meal plan, starting April 1st, you will incur extra meal charges for any meal above and beyond 25 for the month.

Opt out program: For those that have opted out, we are committed to continuing the opt out credit program through at least the month of April. We will evaluate this program on a month-to-month basis. No action is necessary for those that wish to remain in the current opt out program.

Changing Plans or Questions: **If you are currently not enrolled in the opt out program and wish to do so, or if you would like to be removed from the opt out program to begin receiving meals again, please contact 610-388-5542 (Kendal) or 610-388-5641 (Crosslands) no later than Friday, March 26th.**

Key Fob/Name Tag: We would ask that all residents begin to carry their key fob or name badge for meals, effective April 1st, so that we may scan it as you enter the Dining Rooms or have a transaction at the Café register. These cards have a barcode which is your unique identification and the best and most efficient way to process residents expeditiously through the dining areas.

We look forward to taking this next step back to routine operating procedures. Stay safe and be well!