

KENDAL~CROSSLANDS
Communities
Together, transforming the experience of aging.®

Crosslands
Closed Ended
Questionnaire
Responses

Lenhardt Rodgers Architecture + Interiors



Questions divided into 4 major groups

- Residences
- Common Space
- Parking
- Sustainability



A decorative graphic on the left side of the slide, consisting of a grid of colored squares. The top row has a green square on the left and a dark blue square on the right. The bottom row has a light blue square on the left and a medium blue square on the right.

Crosslands Residents Survey



201

responses

15

closed ended questions



Residences

63% consider connected and covered exterior walkways as the most important element of their residence and should not change

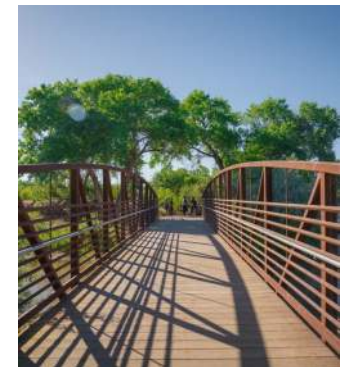
- 49% believe one story living is the most important element of their residence
- Provide more space for resident interaction
- Convert 3-season to 4-season rooms
- Improve pathways and walkways
- The following are priorities for new units:
 - Green space beyond unit's window & doorway
 - How much space I have in my unit
- 58% feel multi-story residential buildings are acceptable on the campus (83% approve 2-story)
- The following are preferences for new or replacement units:
 - 85% Units connected with covered walkway (similar to existing)
 - 25% Stand alone duplex units (similar to new units at Kendal at Longwood)
 - 19% Multi-story apartment buildings



Common Space

88% feel wooded and natural areas are the most important element of the exterior and should not change

- 66% Maintain views from existing units
- 59% Maintain walking paths & trails
- The following are future priorities for new common spaces:
 - View and access to natural spaces
 - Spaces for walking and exercise
 - Spaces for relaxation and enjoying each other
- Preferred potential outdoor features
 - Handicapped accessible trails
 - More or improved outdoor seating areas
 - Outdoor gathering or event spaces
 - Charging stations for electric cars
 - Additional pedestrian connectors
- Walkway improvements:
 - Wide enough for multiple uses (walking, wheelchair, scooter)
 - Surface treatment & adequate maintenance
 - Interconnectedness of pedestrian walkways
 - Safety improvements at crossings and along drives



Parking

52% Feel there is no parking problem

- 80% of residents prefer the current type of covered parking (roofed with three walls)



Sustainability

63% Feel important to implement improved energy efficiency in existing buildings

- Solar Panels
 - 52% Install solar panels on some buildings
- New Buildings
 - 44% Build new carbon neutral buildings to greatest extent practical
- Transportation
 - 35% Add more transportation options to reduce vehicle needs



A decorative graphic on the left side of the slide, consisting of a grid of colored squares. The top row has a green square on the left and a dark blue square on the right. The bottom row has a light blue square on the left and a medium blue square on the right.

Board Survey



8

responses

10

closed ended questions



Residences

100% feel providing living options with indoor connections to the center will make KCC a better place

- Provide more space for resident interaction
- Convert 3-season to 4-season rooms
- The following are preferences for new or replacement units:
 - 57% Units connected with covered walkways (similar to existing original units)
 - 29% Stand alone duplex units (similar to new units at Kendal at Longwood)
 - 14% Multi-story apartment building
- 88% feel multi-story residential buildings are acceptable on the campus (71% approve 3-story)



Common Space

86% feel wooded and natural areas are the most important element of the exterior and should not change

- 86% Maintain connected and covered exterior walkways
- 86% Maintain walking paths & trails
- The following are future priorities for new common spaces:
 - View and access to natural spaces
 - Spaces for walking and exercise
 - Spaces for relaxation and enjoying each other
- Preferred potential outdoor features
 - Handicapped accessible trails
 - Charging stations for electric cars
 - Additional recreation areas
 - Larger/additional outdoor gathering or event spaces
 - Additional resident garden areas
- Walkway improvements:
 - 86% Interconnectedness of pedestrian walkways
 - 86% Wide enough for multiple uses (walking, wheelchair, scooter)
 - 43% Additional covered walkway connections
 - 43% Surface treatment & adequate maintenance
 - 29% Safety improvements at crossings and along drives



Parking

- Communities which have parking problems
 - 57% Crosslands
 - 43% No parking problems
 - 14% Kendal at Longwoods
- 71% prefer the current type of covered parking (roofed with three walls)



Sustainability

63% Feel important to implement improved energy efficiency in existing buildings

- Solar Panels
 - 52% Install solar panels on some buildings
- New Buildings
 - 44% Build new carbon neutral buildings to greatest extent practical
- Transportation
 - 35% Add more transportation options to reduce vehicle needs



A decorative graphic on the left side of the slide, consisting of a vertical column of colored squares. From top to bottom, the colors are: a thin olive green square, a dark blue square, a light blue square, and a medium blue square. The text 'Staff Survey' is positioned to the right of these squares.

Staff Survey



68

responses

12

closed ended questions



Residences

56% feel improved parking would make KCC a better place

- Provide living options with indoor connection to the center
- Provide more spaces for resident interaction
- The following are preferences for new or replacement units:
 - 59% Units connected with covered walkways (similar to existing original units)
 - 40% Stand alone duplex units (similar to new units at Kendal at Longwood)
 - 25% Multi-story apartment buildings
- 49% feel multi-story residential buildings are NOT acceptable on the campus (58% approve 2-story)



Common Space

76% feel wooded and natural areas are the most important element of the exterior and should not change

- 69% Maintain walking paths & trails
- 57% Maintain connected and covered exterior walkways
- Preferred potential outdoor features
 - Outdoor gathering or event spaces
 - Handicapped accessible trails
 - More or improved outdoor seating areas
 - Additional recreation areas
 - Water features
 - Charging stations for electric cars
- Walkway improvements:
 - 58% Wide enough for multiple uses (walking, wheelchair, scooter)
 - 47% Safety improvements at crossings and along drives
 - 41% Surface treatment & adequate maintenance
 - 39% Additional covered walkway connections
 - 31% Interconnectedness of pedestrian walkways



Parking

- Communities which have parking problems
 - 63% Crosslands
 - 42% Kendal at Longwoods
 - 27% No parking problems
- 38% prefer the current type of covered parking (roofed with three walls)
- 34% A fully enclosed garage



Sustainability

81% Feel important to implement improved energy efficiency in existing buildings

- Solar Panels
 - 59% Install solar panels on some buildings
 - 39% Install ground mounted solar panels where minimally visible
- New Buildings
 - 31% Build new carbon neutral buildings to greatest extent practical
- Transportation
 - 31% Add more transportation options to reduce vehicle needs



Interested Parties Survey



80

responses

11

closed ended questions



Respondees

75% are attracted to the Kendal Crosslands Community because of the campus design

- **75% were residents at Cartmel**
 - **25% were residents at Coniston**
 - **8% were volunteers**
 - **8% were donors**
 - **3% were neighbors**
- 73% attracted to size of residences
 - 67% attracted to Kendal's reputation
 - 65% attracted to quality of services
 - 61% attracted to location in Chester County
 - 59% attracted to availability of one-story residences



Residences

44% would prefer to live in a cottage with exterior connection to commons

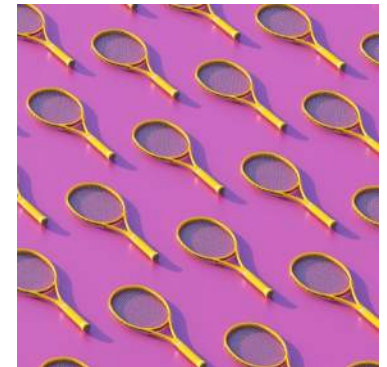
- 27% prefer a cottage with partially uncovered connection to commons
- 16% prefer apartment with heated and air-conditioned connection to commons
- The following are preferences for new or replacement units:
 - 57% Stand alone duplex units (similar to new units at Kendal at Longwood)
 - 50% Units connected with covered walkways (similar to existing original units)
 - 27% Multi-story apartment buildings
- Housing size preferences:
 - 72% Two bedroom with den
 - 17% One bedroom with den
 - 10% Two bedroom
 - 1% One bedroom



Common Space

81% prefer the Crosslands campus

- Preferred potential outdoor features
 - Outdoor gathering or event spaces
 - Additional pedestrian connectors
 - More or improved outdoor seating areas
 - Additional recreation areas
 - Charging stations for electric cars
- Walkway improvements:
 - 39% Wide enough for multiple uses (walking, wheelchair, scooter)
 - 33% Surface treatment & adequate maintenance
 - 33% Walkways are sufficient as-is
 - 32% Additional covered walkway connections
 - 32% Interconnectedness of pedestrian walkways



Parking

- If new covered parking was built, the preference would be:
 - 78% A fully enclosed garage
 - 19% prefer the current type of covered parking (roofed with three walls)



Sustainability

89% Feel it is important to to live in an energy efficient community

- Solar Panels
 - 61% Install solar panels on some buildings
 - 34% Install ground mounted solar panels where minimally visible
- Transportation
 - 56% Add more transportation options to reduce vehicle needs
- Buildings
 - 53% Improve energy efficiency in existing buildings



Questions...Comments?

