

KENDAL~CROSSLANDS
Communities
Together, transforming the experience of aging.®

Kendal at Longwood
Closed Ended
Questionnaire
Responses

Lenhardt Rodgers Architecture + Interiors



Questions divided into 4 major groups

- Residences
- Common Space
- Parking
- Sustainability



A decorative graphic on the left side of the slide, consisting of a vertical column of four colored squares: a light green square at the top, a dark blue square below it, a light blue square below that, and a medium blue square at the bottom.

Kendal at Longwood Residents Survey



240

responses

13

closed ended questions



Residences

81% feel one story living and 75% feel connected covered exterior walkways are the most important elements of their residence and should not change

- Convert 3-season rooms to 4-season in existing cottages
- Provide more space for resident interaction
- Offer more amenities in independent living units
- The following are priorities for new units:
 - Green space beyond unit's window & doorway
 - Space in unit
 - Simplicity & serenity of unit
- 70% feel multi-story residential buildings are NOT acceptable on the campus
- The following are preferences for new or replacement units:
 - 83% Units connected with covered walkway (similar to existing)
 - 41% Stand alone duplex units (similar to new units at Kendal at Longwood)
 - 12% Multi-story apartment buildings



Common Space

86% feel wooded and natural areas are the most important element of the exterior and should not change

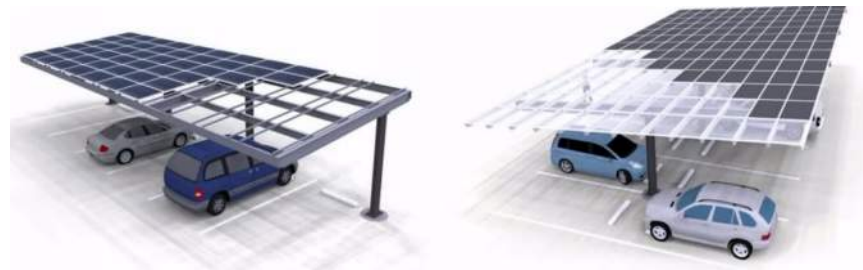
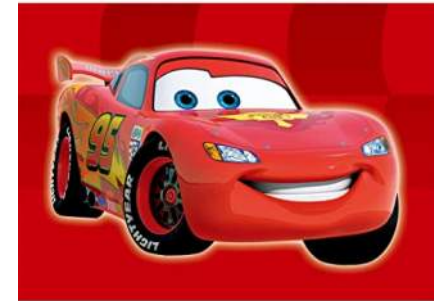
- Maintain walking paths & trails
- Maintain views from existing units
- The following are future priorities for new common spaces:
 - View and access to natural spaces
 - Spaces for walking and exercise
 - Spaces for gathering for nourishment & Conversation
- Preferred potential outdoor features
 - More or improved outdoor seating areas
 - Handicapped accessible trails
 - Charging stations for electric cars
 - Larger or additional outdoor event space
 - Water feature
- Walkway improvements:
 - Wide enough for multiple uses (walking, wheelchair, scooter)
 - Surface treatment & adequate maintenance
 - More covered walkway connections
 - Walkways are sufficient as they are



Parking

76% Feel there is no parking problem

- 79% of residents prefer the current type of covered parking (roofed with three walls)



Sustainability

73% Feel important to implement improved energy efficiency in existing buildings

- Solar Panels
 - 44% Install solar panels on some buildings
 - 41% Install ground mounted solar panels where minimally visible
- Transportation
 - 36% Add more transportation options to reduce vehicle needs



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Board Survey



8

responses

10

closed ended questions



Residences

100% feel providing living options with indoor connections to the center will make KCC a better place

- Provide more space for resident interaction
- Convert 3-season to 4-season rooms
- The following are preferences for new or replacement units:
 - 57% Units connected with covered walkways (similar to existing original units)
 - 29% Stand alone duplex units (similar to new units at Kendal at Longwood)
 - 14% Multi-story apartment building
- 88% feel multi-story residential buildings are acceptable on the campus (71% approve 3-story)



Common Space

86% feel wooded and natural areas are the most important element of the exterior and should not change

- 86% Maintain connected and covered exterior walkways
- 86% Maintain walking paths & trails
- The following are future priorities for new common spaces:
 - View and access to natural spaces
 - Spaces for walking and exercise
 - Spaces for relaxation and enjoying each other
- Preferred potential outdoor features
 - Handicapped accessible trails
 - Charging stations for electric cars
 - Additional recreation areas
 - Larger/additional outdoor gathering or event spaces
 - Additional resident garden areas
- Walkway improvements:
 - 86% Interconnectedness of pedestrian walkways
 - 86% Wide enough for multiple uses (walking, wheelchair, scooter)
 - 43% Additional covered walkway connections
 - 43% Surface treatment & adequate maintenance
 - 29% Safety improvements at crossings and along drives



Parking

- Communities which have parking problems
 - 57% Crosslands
 - 43% No parking problems
 - 14% Kendal at Longwoods
- 71% prefer the current type of covered parking (roofed with three walls)



Sustainability

63% Feel important to implement improved energy efficiency in existing buildings

- Solar Panels
 - 52% Install solar panels on some buildings
- New Buildings
 - 44% Build new carbon neutral buildings to greatest extent practical
- Transportation
 - 35% Add more transportation options to reduce vehicle needs



A decorative graphic on the left side of the slide, consisting of a vertical column of colored squares. From top to bottom, the colors are: a small olive green square, a larger dark blue square, a small light blue square, and a larger medium blue square. The text 'Staff Survey' is positioned to the right of these squares, centered vertically within the blue background.

Staff Survey



68

responses

12

closed ended questions



Residences

56% feel improved parking would make KCC a better place

- Provide living options with indoor connection to the center
- Provide more spaces for resident interaction
- The following are preferences for new or replacement units:
 - 59% Units connected with covered walkways (similar to existing original units)
 - 40% Stand alone duplex units (similar to new units at Kendal at Longwood)
 - 25% Multi-story apartment buildings
- 49% feel multi-story residential buildings are NOT acceptable on the campus (58% approve 2-story)



Common Space

76% feel wooded and natural areas are the most important element of the exterior and should not change

- 69% Maintain walking paths & trails
- 57% Maintain connected and covered exterior walkways
- Preferred potential outdoor features
 - Outdoor gathering or event spaces
 - Handicapped accessible trails
 - More or improved outdoor seating areas
 - Additional recreation areas
 - Water features
 - Charging stations for electric cars
- Walkway improvements:
 - 58% Wide enough for multiple uses (walking, wheelchair, scooter)
 - 47% Safety improvements at crossings and along drives
 - 41% Surface treatment & adequate maintenance
 - 39% Additional covered walkway connections
 - 31% Interconnectedness of pedestrian walkways



Parking

- Communities which have parking problems
 - 63% Crosslands
 - 42% Kendal at Longwoods
 - 27% No parking problems
- 38% prefer the current type of covered parking (roofed with three walls)
- 34% A fully enclosed garage



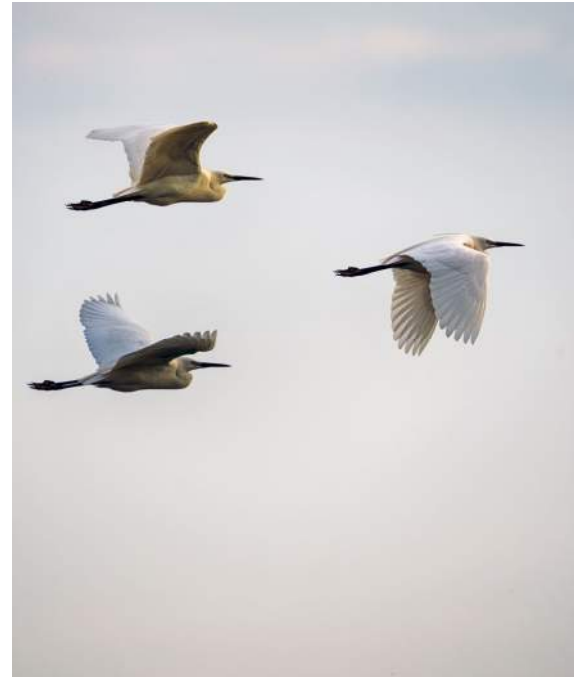
Sustainability

81% Feel important to implement improved energy efficiency in existing buildings

- Solar Panels
 - 59% Install solar panels on some buildings
 - 39% Install ground mounted solar panels where minimally visible
- New Buildings
 - 31% Build new carbon neutral buildings to greatest extent practical
- Transportation
 - 31% Add more transportation options to reduce vehicle needs



Interested Parties Survey



80

responses

11

closed ended questions



Respondees

75% are attracted to the Kendal Crosslands Community because of the campus design

- **75% were residents at Cartmel**
 - **25% were residents at Coniston**
 - **8% were volunteers**
 - **8% were donors**
 - **3% were neighbors**
- 73% attracted to size of residences
 - 67% attracted to Kendal's reputation
 - 65% attracted to quality of services
 - 61% attracted to location in Chester County
 - 59% attracted to availability of one-story residences



Residences

44% would prefer to live in a cottage with exterior connection to commons

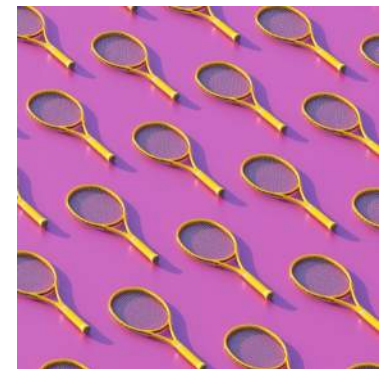
- 27% prefer a cottage with partially uncovered connection to commons
- 16% prefer apartment with heated and air-conditioned connection to commons
- The following are preferences for new or replacement units:
 - 57% Stand alone duplex units (similar to new units at Kendal at Longwood)
 - 50% Units connected with covered walkways (similar to existing original units)
 - 27% Multi-story apartment buildings
- Housing size preferences:
 - 72% Two bedroom with den
 - 17% One bedroom with den
 - 10% Two bedroom
 - 1% One bedroom



Common Space

81% prefer the Crosslands campus

- Preferred potential outdoor features
 - Outdoor gathering or event spaces
 - Additional pedestrian connectors
 - More or improved outdoor seating areas
 - Additional recreation areas
 - Charging stations for electric cars
- Walkway improvements:
 - 39% Wide enough for multiple uses (walking, wheelchair, scooter)
 - 33% Surface treatment & adequate maintenance
 - 33% Walkways are sufficient as-is
 - 32% Additional covered walkway connections
 - 32% Interconnectedness of pedestrian walkways



Parking

- If new covered parking was built, the preference would be:
 - 78% A fully enclosed garage
 - 19% prefer the current type of covered parking (roofed with three walls)



Sustainability

89% Feel it is important to to live in an energy efficient community

- Solar Panels
 - 61% Install solar panels on some buildings
 - 34% Install ground mounted solar panels where minimally visible
- Transportation
 - 56% Add more transportation options to reduce vehicle needs
- Buildings
 - 53% Improve energy efficiency in existing buildings



Questions...Comments?

